

## **COVID-19 Update: Women's Lives Leeds Position Statement and Changes to Services**

Women's Lives Leeds and our partners are prioritising the health of our service users, staff and the general public. We are endeavouring to continue providing support to those who need it and will continue to monitor the situation and adapt as needed. This statement will be shared on our website and social media.

### **Women's Lives Leeds direct services**

#### **Drop-Ins:**

Our drop-in service will move to telephone-based support. We are still providing confidential signposting and support.

To make an appointment contact:

- Gurbinder: 07925 575012 [gurbinder@ashaleeds.org.uk](mailto:gurbinder@ashaleeds.org.uk)
- Sharon 07535877089 [Sharon.panepinto@getawaygirls.co.uk](mailto:Sharon.panepinto@getawaygirls.co.uk) or
- Minnow 07851 784713 [minnowb@leedswomensaid.org.uk](mailto:minnowb@leedswomensaid.org.uk)

The link to the website regarding drop ins is: <https://www.womenslivesleeds.org.uk/news/help-us-to-reach-more-women-and-girls-in-leeds/>

#### **Friday Market:**

The Friday stall at Leeds Market is currently suspended.

#### **EU Settlement Scheme:**

Our free help applying for Settled Status, including 1-to-1 support and access to qualified immigration advisers, continues as usual. Contact [sharon.panepinto@getawaygirls.co.uk](mailto:sharon.panepinto@getawaygirls.co.uk) 07535877089

#### **Complex Needs Service:**

We will continue to support women working with our Complex Needs Service via telephone support wherever possible. If you have any questions or concerns about continuing support please contact your worker.

#### **Online services:**

Given the changing situation, services in the directory may not always be available. As always, women are welcome to get in touch via the 'Contact Us' page. We will endeavour to respond within 1-2 working days.

### **Our partners**

#### **Leeds Domestic Violence Service (LDVS)**

Leeds Domestic Violence Service continues to operate. Contact their 24-hour helpline on 0113 246 0401 or email [administration@leedswomensaid.org.uk](mailto:administration@leedswomensaid.org.uk)

#### **Behind Closed Doors**

BCD services continue and can be contacted as usual – [for contact details click here.](#)

**BASIS Yorkshire**

Drop-ins and groups are currently suspended. Outreach in the Managed Area is currently suspended. See here for more information and guidance.

**Leeds Women's Aid**

Refuges, IDVA service and 24/7 LDVS helpline remains open. The shop is currently closed but donations are still being collected and distributed to refuge residents and high-risk clients

**Getaway Girls**

Groups are currently suspended. Staff are working remotely – speak to your usual contact for more information.

**Women's Counselling and Therapy Service**

Premises closed, 'keeping in touch' calls with existing clients.

**Together Women's Project**

Drop-in and groups are currently suspended. One-to-one work will continue via telephone.

**Women's Health Matters**

All groups are currently suspended. Support continues to be offered over telephone and email where appropriate.

**ASHA**

All groups, classes, meetings, preschool and creche are currently suspended. Telephone support continues to be available. One-to-one support continues where appropriate.

**Nari Ekta**

All classes and face-to-face contact is currently suspended.

**Shantona**

Nursery is partially open only to children of key workers.

**Other services****Community Care Volunteering**

If you're healthy and low-risk please consider volunteering to support your local community. [Click here for more information.](#)

**Citizens Advice**

As of 18th March 2020 Citizens Advice Leeds will close face to face services. Resources will be diverted to telephone, email and webchat, available Monday to Friday 9am to 5pm.

Enquiries: 0113 223 4400 Help to Claim: 0800 138 3944

**Samaritans**

Samaritans can be contacted 24/7. Make a free call to 116 123. You can also email [jo@samaritans.org](mailto:jo@samaritans.org)

**SARSVL**

Their helpline is currently unavailable but they are providing limited text and email support. [See here for more information.](#)

**Taking care of yourself and those around you**

Stay home if you have a high temperature or cough. [See the guidance from the NHS for more information.](#)